

# Vaporetto®

## MANUALE DI ISTRUZIONI

INSTRUCTION MANUAL  
MANUEL D'INSTRUCTIONS

MANUAL DE INSTRUCCIONES  
BEDIENUNGSANLEITUNG

MANUAL DE INSTRUÇÕES

**REGISTRA IL TUO PRODOTTO  
REGISTER YOUR PRODUCT  
ENREGISTREZ VOTRE PRODUIT  
REGISTRA TU PRODUCTO  
GERÄTREGISTRIERUNG  
REGISTE O SEU PRODUTO  
[www.polti.com](http://www.polti.com)**



**VIDEO DEMO**  
[www.youtube.com](http://www.youtube.com)





**SPAZZOLA PAVIMENTI**  
 FLOOR BRUSH  
 BROUSSE POUR SOLS  
 CEPILLO DE SUELOS  
 FUSSBODENBÜRSTE  
 ESCOVA PAVIMENTOS



**TUBO VAPORE**  
 STEAM HOSE  
 TUBE VAPEUR  
 TUBO DE VAPOR  
 DAMPFROHR  
 TUBO VAPOR

**SPAZZOLA PICCOLA**  
 SMALL BRUSH  
 PETITE BROUSSE  
 CEPILLO PEQUEÑO  
 KLEINE BÜRSTE  
 ESCOVA PEQUENA



**IMBUTO**  
 FUNNEL  
 ENTONNOIR  
 EMBUDO  
 FÜLLTRICHTER  
 FUNIL



**ACCESSORIO CONCENTRATORE c/SPAZZOLINO**  
 CONCENTRATOR ACCESSORY w/BRUSH  
 ACCESSOIRE CONCENTRATEUR AVEC PETITE BROUSSE  
 ACCESORIOS CONCENTRADOR CON CEPILLO  
 KONZENTRIER-ZUBEHÖR MIT KLEINER BÜRSTE  
 ACESSÓRIO CONCENTRADOR COM ESCOVINHA



**PANNO**  
 CLOTH  
 CHIFFON  
 PAÑO  
 TUCH  
 PANO

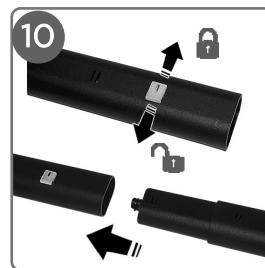
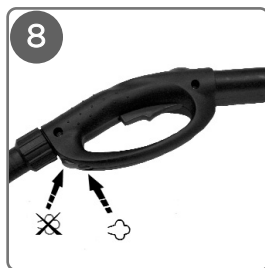
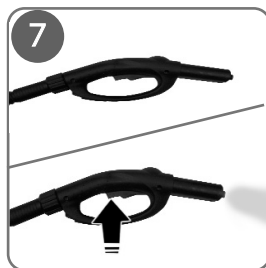
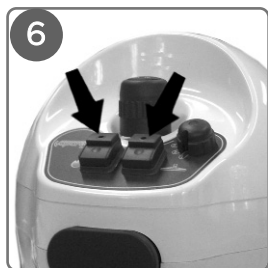
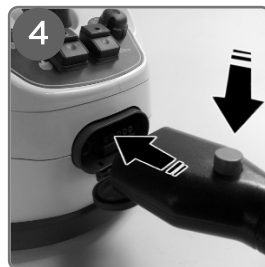
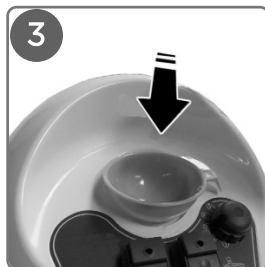
**GUARNIZIONI DI RICAMBIO**  
 SPARE SEALS  
 JOINTS DE RECHANGE  
 JUNTAS DE RECAMBIO  
 ERSATZDICHTUNGEN  
 GUARNIÇÕES DE SUBSTITUIÇÃO



**TUBI PROLUNGA**  
 EXTENSION HOSES  
 TUBES DE RALLONGE  
 TUBOS ALARGADORES  
 VERLÄNGERUNGSRÖHRE  
 TUBOS EXTENSÃO



**CUFFIA**  
 CAP  
 BONNETTE  
 FUNDA  
 HAUBE  
 PROTEÇÃO



## OPTIONAL

PFEU0013



**FERRO DA STIRO ACCESSORIO**  
 IRON ACCESSORY  
 FER À REPASSER ACCESSOIRE  
 PLANCHA ACCESORIO  
 BÜGELEISEN ZUBEHÖR  
 FERRO DE ENGOMAR PROFISSIONAL

PAEU0208



**N. 4 PANNI + 6 CUFFIE**  
 4 CLOTHS + 6 CAPS  
 4 LINGETTES + 6 BONNETTES  
 4 PAÑOS + 6 FUNDAS  
 4 TÜCHER + 6 HAUBEN  
 4 PANOS+ 6 PROTEÇÕES

PAEU0221



**ACCESSORIO LAVAVETRI**  
 WINDOW CLEANER ACCESSORY  
 ACCESSOIRE LAVE-VITRES  
 ACCESORIOS LIMPIACRISTALES  
 FENSTERREINIGUNGSZUBEHÖR  
 ACESSÓRIO LIMPA-VIDROS

PAEU0236



**LANCIA PRESSIONE**  
 HIGH PRESSURE LANCE  
 LANCE DE LA PRESSION  
 LANZA DE PRESIÓN  
 DAMPFLANZE  
 LANÇA PRESSÃO

PAEU0237



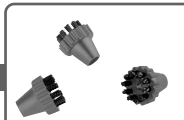
**SPAZZOLA TRIANGOLARE**  
 TRIANGULAR BRUSH  
 BROUSSE TRIANGULAIRE  
 CEPILLO TRIANGULAR  
 DREIECKIGE BÜRSTE  
 ESCOVA TRIANGULAR

PAEU0250



**N. 3 SPAZZOLINI c/SETOLE NYLON**  
 3 BRUSHES w/ NYLON BRISTLES  
 3 PETITES BROSSES a/SOIES EN NYLON  
 3 CEPILLOS c/CERDAS DE NYLON  
 3 KLEINE BÜRSTEN MIT NYLONBORSTEN  
 3 ESCOVAS COM CERDAS NYLON

PAEU0296



**N. 3 SPAZZOLINI COLORATI c/SETOLE NYLON**  
 3 COLOURED BRUSHES w/ NYLON BRISTLES  
 3 PETITES BROSSES COLORÉES a/SOIES EN NYLON  
 3 CEPILLOS DE COLORES c/CERDAS DE NYLON  
 3 BUNTE KLEINE BÜRSTEN MIT NYLONBORSTEN  
 3 ESCOVAS COLORIDAS COM CERDAS NYLON

PAEU0297



**N. 3 SPAZZOLINI c/SETOLE OTTONE**  
 3 BRUSHES w/ BRASS BRISTLES  
 3 PETITES BROSSES a/SOIES EN LAITON  
 CEPILLOS DE COLORES c/CERDAS DE LATÓN  
 3 KLEINE BÜRSTEN MIT MESSINGBORSTEN  
 3 ESCOVAS COLORIDAS COM CERDAS BRONZE

Gli accessori optional sono disponibili all'acquisto nei migliori negozi di elettrodomestici o sul sito [www.polti.com](http://www.polti.com).

The optional accessories are on sale at all the best domestic appliance retailers or online at [www.polti.com](http://www.polti.com).

Les accessoires en option sont disponibles dans les meilleurs magasins d'appareils électroménagers ou sur le site [www.polti.com](http://www.polti.com).

Los accesorios opcionales están en venta en las mejores tiendas de electrodomésticos o en la página web [www.polti.com](http://www.polti.com).

Die optionalen Zubehörteile sind in gut geführten Haushaltsgeschäften oder auf [www.polti.com](http://www.polti.com) erhältlich.

Os acessórios opcionais estão disponíveis para compra nas melhores lojas de eletrodomésticos ou no site [www.polti.com](http://www.polti.com).

# WELCOME TO THE WORLD OF VAPORETTO

THE CLEANING SYSTEM FOR ALL DOMESTIC SURFACES:  
ELIMINATE MITES, GERMS AND BACTERIA WITHOUT CHEMICAL DETERGENTS.



## ACCESSORIES FOR ALL NEEDS

On our web site [www.polti.com](http://www.polti.com) and in good appliance shops you will find a wide range of accessories to increase the performance and the practical applications of your appliances to make home cleaning even easier.

To check the compatibility of an accessory with your appliance, search the code PAEUXXXX/PFEUXXXX listed next to each accessory on page 3.

If the accessory code you wish to buy is not listed in this manual, please contact our Customer Service team for more information.



## REGISTER YOUR PRODUCT

Visit our website [www.polti.com](http://www.polti.com) or call our Customer Services department to register your product.

You can benefit from a special welcome offer, in participating countries, and keep up to date on all the latest Polti news, as well as buy accessories and consumables.

To register your product, in addition to your personal information, you must enter the serial number (SN) which you will find on the silver label, located on the box and underneath the appliance.

To save time and have your serial number to hand, write it in the space provided on the back cover of this manual.



## OFFICIAL YOUTUBE CHANNEL

Want to know more? Visit our official channel: [www.youtube.com/poltispa](http://www.youtube.com/poltispa). Search the illustrative video for Vaporetto in order to see a quick and easy overview of all the features of this amazing appliance.

In addition, the video guide will lead you through use of the Vaporetto from preparation for use to simple maintenance operations.

Sign up to the official channel to keep yourself updated about our video contents!

ATTENTION: The safety warnings are only indicated on this manual.

## SAFETY WARNINGS

### IMPORTANT PRECAUTIONS FOR USE



WARNING! BEFORE USING THE APPLIANCE, CAREFULLY READ ALL THE INSTRUCTIONS AND WARNINGS IN THIS MANUAL, AND ON THE APPLIANCE ITSELF.



Polti S.p.A. declines all liability for any accident deriving from any improper use of this appliance.

Correct use of the product is only as detailed in this instruction manual.

Any use which does not comply with these instructions will invalidate the warranty.

### SAFETY SYMBOLS:



WARNING: High temperature.  
Risk of scalding!

If shown on the product, do not touch as parts may be very hot.



WARNING: Steam.  
Risk of scalding!

This appliance reaches very high temperatures. Incorrect use of the device can cause scalding.

- Never disassemble or carry out maintenance on the appliance apart from that indicated in this manual. In the event of

a fault or malfunction, do not try and repair the appliance yourself. In the event of a heavy knock, fall, damage or fall into water, the appliance may not longer be safe to use. Incorrect use or a lack of respect for the instructions herein may lead to serious accidents. Always contact Authorised Service Centres.

- To carry out any maintenance or cleaning requiring access to the boiler, ensure that the appliance is switched off at the power switch and disconnected from the mains for at least two hours.
- This appliance can be used by children over 8 years old, by people with reduced physical, sensory or mental abilities or by inexperienced persons only where they are instructed in advance on its safe use and only if informed of the dangers related to the product. Children must not play with the appliance. The cleaning and maintenance of the appliance may not be done by children without the supervision of an adult. Keep the appliance and the power cable out of the reach of children under 8 years of age when the appliance is on or during the cooling phase.
- Keep all the parts of the packaging out of the reach of children; they are not toys. Keep the plastic bag out of the reach of children: danger of suffocation.
- This appliance is destined exclusively for indoor domestic use.

**In order to reduce the risk of accidents, including: fires, electrocution, personal injury and scalding, both during use and**

during preparation, maintenance and storage, always take the fundamental precautions listed in this manual.

## RISKS CONNECTED TO THE POWER SUPPLY - ELECTROCUTION

- The earthing system and highly sensitive residual-current circuit breaker, complete with magnetothermic cut-out for your domestic system, guarantee safe use of electrical appliances. Therefore, for your own safety, check that the electrical system to which the appliance is connected complies with current laws.
- Do not connect the appliance to the mains if the voltage does not correspond with that of the domestic electrical circuit in use.
- Do not overload the sockets with adaptors and/or transformers. Only connect the product to a single socket with current that is compatible with the supplied plug.
- Do not use electrical extension leads that are unsuitable for the power rating or which are not compliant with law. They may overheat and possibly lead to short circuiting, fire, power outage or damage to the equipment. Only use extension leads which are certified, suitable for the power rating, supporting 16A and earthed.
- Always turn the appliance off at the ON/OFF switch before unplugging it.
- To remove the plug from the socket, do not pull the power cable, but hold the plug itself to avoid damage to the plug and the cable.
- Always unplug the appliance if it is not in use and before any preparation, maintenance or cleaning operation.
- The appliance must not be left unattended if plugged in to the mains.
- Fully unwind the cable from the cable winder before connecting the appliance to the mains and before use. Always use the product with the cable completely unwound.
- Do not pull or jerk the cable or expose it to tensions (twisting, crushing or stretching). Keep the cable away from hot and/or sharp surfaces and elements. Avoid crushing the cables in doors and windows. Do not pull the cable tight around corners. Avoid treading on the cable. Do not pass over the cable with the appliance. Do not wind the power cable around the appliance, especially if the appliance is hot.
- Do not substitute the plug on the power cable.
- If the power cable is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid all possible hazards. Do not use the product if the power cable is damaged.
- Do not touch or use the appliance bare-foot and/or with wet body or feet.
- Do not use the appliance near contain-

ners full of water, e.g. sinks, baths and swimming pools.

- Do not immerse the appliance, including the power cable and plug, in water or other liquids.
- Steam must not be directed towards equipment containing electric or electronic components.

## RISKS DURING USE OF THE PRODUCT - INJURIES/SCALDING


- The product should not be used in areas where there is a danger of explosions or in the presence of toxic substances.
- Do not pour toxic substances, acids, solvents, detergents, corrosive substances and/or explosives or perfumes into the boiler.
- Only pour water or the water mix indicated in the Chapter “WHICH WATER TO USE” into the boiler.
- Do not direct the steam jet onto toxic substances, acids, solvents, detergents or corrosive substances. The handling and removal of dangerous substances must be carried out according to the indications of the manufacturers of these substances.
- Do not direct the steam jet onto explosive powders or liquids, hydrocarbons, open flames and or extremely hot objects.
- Re-wind the cable when the appliance is not in use.

- Use the special carry handle for transport. Do not pull the power cable. Do not use the power cable as a handle. Do not lift the appliance using the power cable or the steam hoses/vacuum tubes.
- Do not position the product near sources of heat such as fireplaces, stoves and ovens.
- Do not obstruct the openings and grills on the product.
- Do not direct the steam jet on any part of the body of people or animals.
- Do not direct the steam jet on clothes while they are being worn.
- Cloths and rags and fabrics which have been subjected to a deep steam reach very high temperatures, above 100°C. Wait a few minutes and check that they have cooled before handling them. Therefore, avoid contact with the skin if they have just been steamed.
- During use, keep the product in a horizontal position on stable surfaces.
- The steam lock on the handle guarantees greater safety, as it prevents the accidental activation of steam delivery by children or people who are unaware of the function of the appliance. When steam is not being used, engage the steam lock.  
To continue steam delivery, return the switch to its original position.
- Always use the appliance with the safety cap supplied or an original replacement part. Using non-original Polti sa-

fety caps can lead to accidents.

- When accessing the pressurised boiler (removing the cap, filling up), ensure that the appliance has been switched off at the power switch and disconnected from the mains for at least one hour, allowing it to cool. There is a risk of accidents while the boiler is a switched on/hot and pressurised.
- Do not connect the appliance with the safety cap removed. Carefully tighten the safety cap before plugging in and turning on the appliance.
- Before turning on the appliance, check that there is nothing blocking the mouth of the boiler (filler bottle, funnel, or other objects), and that the safety cap is closed.
- Check that the safety cap is correctly tightened; if steam is escaping from the cap, switch off the boiler, unplug the power cable, wait for one hour for the appliance to cool, and then unscrew. Check the condition of the safety cap and seal. If the cap is in good condition, screw it back on completely. If steam continues to escape from the cap, take the appliance to the nearest authorised service centre.
- Periodically check the condition of the safety cap and seal. Impact and being dropped may compromise the safety of the cap. Replace with an original spare part or replace the seal.
- If the cap spins freely, this indicates that the boiler is still pressurised and there-

fore hot. Never force the cap open, whether the appliance is switched on or the boiler is switched off and the appliance is disconnected from the mains. Always wait for the boiler to cool, opening the cap without force.

- Do not use tools to unscrew the cap. If the cap cannot be removed, even once the appliance has cooled, go to your nearest authorised service centre.
- **WARNING**  Never fill the boiler as soon as the safety cap has been opened when the boiler is still hot, even if the appliance is unplugged from the mains. On contact with the hot, empty boiler, cold water will evaporate producing a spray of steam which can cause burns. Only fill the boiler when cold and always keep your face away from the boiler mouth when filling.
- The use of non-original Polti caps and disregard for the instructions in this manual constitutes improper use. Polti S.p.A. declines all liability for any accident deriving from any improper use of this appliance.



## CORRECT USE OF THE PRODUCT

This appliance is intended for internal domestic use as a steam cleaner, in accordance with the descriptions and instructions contained in this manual. Please read these instructions carefully and keep them. If this manual is lost, it can be consulted and/or downloaded from the website [www.polti.com](http://www.polti.com). Never leave the appliance exposed to weathering. Correct use of the product is only as detailed in this instruction manual. Any other use may damage the appliance and invalidate the warranty.

## INFORMATION FOR USERS

Pursuant to European Directive 2012/19/EU, regarding electric and electronic appliances, this appliance must not be disposed of with domestic waste, but sent to an official collection facility. This appliance complies with EU Directive 2011/65/EU



The crossed-out bin symbol on the appliance indicates that, at the end of its useful lifespan, the product must be disposed of separately from other waste. Therefore, at the end of its life, the user must handover the appliance to an appropriate collection centre for electric and electronic waste. Proper separate waste collection to facilitate the subsequent recycling, treatment and environmentally compatible disposal of the appliance helps to prevent negative effects on the environment and human health, and promotes recycling of the materials the product is made of. Unlawful disposal by the owner involves the application of the administrative sanctions envisaged by current legislation.

Polti S.p.A. reserves the right to change equipment or accessory specification without prior notice.

Before leaving our factory all our products are rigorously tested. This is the reason why your VAPORETTO may contain some residual water in the boiler.

## WHICH WATER TO USE IN THE BOILER

This appliance has been designed to function with normal medium tap water between 8°F and 20°F. If the tap water contains a lot of limescale use a mix composed of 50% tap water and 50% demineralised water which is widely available to purchase. Do not use pure demineralised water.

**Warning: check the hardness of the water at the technical office at your local council or the local water supplier.**

If you only use tap water, you can reduce the formation of limescale by using the special Kalstop FP2003 decalcifying product, distributed by Polti, and available for sale at all major domestic-appliance stores or online at [www.polti.com](http://www.polti.com).

Never use distilled water, rain water or water containing additives (e.g. starch, perfumes), or water produced by other domestic appliances, by water softeners or filter jugs.

Do not use chemical substances or detergents.

## 1. PREPARATION FOR USE

- 1.1 Attach the pivoting wheels to the base of the appliance (1).
- 1.2 Unscrew the safety cap (2) and fill the boiler with 1.3l of water (3)(if completely empty). Carefully screw the safety cap back on (2), checking that it is fully tightened. This operation must always be carried out when the boiler has cooled and with the power cable disconnected from the mains.
- 1.3 Open the door of the built-in socket and insert the built-in plug of the steam hose (4), pressing the specific button and making sure that the hooking pin is inserted perfectly in the specific locking hole on the socket.
- 1.4 Connect the power cable to an appropriate mains socket (5). Completely unwind the power cable before plugging it into the mains and before use, and always use the appliance with the power cable completely unwound.
- 1.5 Press the boiler switch and the accessories switch, which will light up (6).
- 1.6 Wait for the boiler switch to turn off. The appliance is ready for use.

**WARNING: if steam is escaping from the safety cap, switch the appliance off and unplug it from the mains. Wait for two hour for the appliance to cool before unscrewing the cap and screwing it back on.**

**WARNING: Never leave the filling bottle or the funnel resting on the mouth of the boiler, with the product connected to the power supply, since this could cause burns.**

**WARNING: When first operating steam, there may be some drops of water mixed with the steam due to temperature imbalances. Direct the first jet of steam onto a rag.**

## 2. CONNECTION OF ACCESSORIES

All Vaporetto accessories can be connected directly to the handle of the steam hose or extension tubes as follows:

- Move the locking button (11) on the accessory to the OPEN position (10).
- Attach the required accessory to the hand gun or to the extension tube (10).
- Move the locking button (11) back to the position CLOSED. (10).
- Check that the locking button has engaged and the accessory is fully connected.

## 3. CLEANING FLOORS

**Before using the appliance on delicate surfaces, ensure that the part in contact with the surface is free from foreign bodies that could cause scratches.**

- 3.1 Make sure that Chapter 1 has been followed and connect the accessories as indicated in Chapter 2.

3.2 Connect the extension tubes to the steam hose and the floor brush to the extension tubes.

3.3 Attach the supplied cloth to the floor brush, locking it in place with the special lever hooks.

3.4 Adjust the intensity of the steam by turning the adjustment knob; for this type of surface we recommend **Level 3** steam (9)

3.5 Deactivate the steam lock (8) and continue with steam delivery, pressing the steam trigger on the handle of the steam hose (7).

3.6 Clean the floors by moving the brush.

Before removing the cloth from the brush, wait a few minutes to allow the cloth to cool.

**Warning:** Do not use the appliance without the cloth.

**WARNING:** For additional safety, test steam delivery on a hidden part, leave the steamed part to dry to ensure that no changes in colour or deformations have occurred.

## 4. CLEANING RUGS AND CARPETS

**WARNING:** Before cleaning fabrics with steam, consult the manufacturer's instructions and always carry out a test on a hidden part or on a sample of the material. Allow the steamed part to dry to make sure that no changes in colour or deformations have occurred.

4.1 Make sure that Chapter 1 has been followed and connect the accessories as indicated in Chapter 2.

4.2 Connect the extension tubes to the steam hose and the floor brush to the extension tubes.

4.3 Adjust the intensity of the steam by turning the adjustment knob (9); for this type of surface we recommend **Level 3** of steam.

4.4 Deactivate the steam lock (8) and continue with steam delivery, pressing the steam trigger on the handle of the steam hose (7).

4.5 Pass the brush without cloth over the surface to bring dirt to the surface.

4.6 Attach the supplied cloth to the floor brush, locking it in place with the special lever hooks.

4.7 Go back over the surface to collect the dirt.

Before removing the cloth from the brush, wait a few minutes to allow the cloth to cool.

## 5. CLEANING GLASS, WINDOWS AND TILES

**WARNING:** To clean glass surfaces during cold weather, preheat the windows starting to vacuum from a distance of about 50 cm from the surface.

5.1 Make sure that Chapter 1 has been followed and connect the accessories as indicated in Chapter 2.

5.2 Adjust the intensity of the steam by turning the adjustment knob (9); for this type of surface we recommend **Level 3** of steam.

5.4 Ensure that the steam lock on the handle is deactivated (8).

5.5 Press and hold the steam trigger on the handle of the steam hose (7) and steam the surface thoroughly to dissolve the dirt. Use a dry cloth to remove the dirt dissolved by the steam.

## 6. CLEANING UPHOLSTERY (mattresses, sofas, car interiors, etc.)

**WARNING:** Before cleaning leather or fabrics with steam, consult the manufacturer's instructions and always carry out a test on a hidden part or on a sample of the material. Allow the steamed part to dry to make sure that no changes in colour or deformations have occurred.

6.1 Make sure that Chapter 1 has been followed and connect the accessories as indicated in Chapter 2.

6.2 Connect the small brush to the hose.

6.3 Attach the cap to the small brush.

6.4 Adjust the intensity of the steam by turning the adjustment knob (9); for this type of surface we recommend **Level 1 or 2** of steam.

6.5 Ensure that the steam lock on the handle is deactivated (8).

6.6 Press and hold the steam trigger on the handle of the steam hose (7) and pass over the surface.

## 7. CLEANING FURNITURE AND DELICATE SURFACES

**WARNING:** Do not direct the steam jet directly onto surfaces. Before cleaning the surface, always do a test on a hidden part and see how it reacts to the application of steam.

7.1 Ensure that Chapter 1 has been followed.

7.2 Adjust the intensity of the steam by turning the adjustment knob (9); for this type of surface we recommend **Level 1** of steam.

7.3 Ensure that the steam lock on the handle is deactivated (8).

7.4 Press and hold the steam lever on the handle of the steam hose (7) and direct the jet onto a cloth.

7.5 Use the cloth previously steamed to clean the surface, avoiding prolonged use on the same spot.

## 8. CLEANING BATHROOM FIXTURES, GROUTING AND KITCHEN WORKTOPS

8.1 Make sure that Chapter 1 has been followed and connect the accessories as indicated in Chapter 2.

8.2 Connect the concentrator accessory, equipped with bristly round brush, to the hose.

8.3 Adjust the intensity of the steam by turning the adjustment knob (9); for this type of surface we recommend **Level 4 or 5** of steam.

8.4 Ensure that the steam lock on the handle is deactivated (8).

8.5 Press and hold the steam trigger on the steam hose (7) to start cleaning.

## 9. STEAM ADJUSTMENT

You can optimise the steam flow by means of the steam adjustment knob. To increase the flow, turn the knob clockwise. Turning anti-clockwise reduces the flow. Here are some tips for regulating it:

- **Maximum level (4/5):** to remove encrustation, stains, grease and to sanitise;
- **Medium level (3):** for carpets, rugs, glass and floors;
- **Minimum level (1/2):** to steam plants, clean delicate fabrics, wall coverings, sofas, etc.

## 10. OUT OF WATER

When the product no longer dispenses steam, it means that there is no water in the boiler.



**WARNING:** Steam.  
Risk of scalding!

**WARNING:** Never fill the boiler as soon as the safety cap is opened. The boiler is still hot, even if the appliance is unplugged. On contact with the hot, empty boiler, cold water will evaporate producing a spray of steam which could cause burns. Only fill the boiler when it is cold and always keep your face away from the boiler opening when filling.

To continue with use, proceed as follows:

- Switch off the boiler switch.
- **Unplug from the mains electricity.**
- Wait at least five minutes and remove the safety cap, unscrewing it without force.
- Leave the appliance to cool for at least 10 minutes.
- Fill the boiler as indicated in Chapter 1.
- Carefully screw the safety cap back on, checking that it is completely closed.

**WARNING:** If, while unscrewing, the cap spins freely or if steam is escaping, immediately stop the operation, ensuring that the boiler is switched off and the power cable is unplugged from the mains. Wait for the appliance to cool for at least (2 hours) and unscrew the cap. **PROTECT YOUR FACE!!!**

## 11. GENERAL MAINTENANCE

Before carrying out any maintenance on the device, always unplug it from the power mains making sure that the product has cooled down before proceeding.

To clean the outside of the appliance, only use a damp cloth and tap water. All accessories can be cleaned using running water, ensuring they are completely dry before the next use. Do not use detergents of any type.

After using the brushes, we recommend letting the bristles cool

down in their natural position, in order to avoid any deformation.

Periodically check the status of the coloured washer located in the built-in socket. If necessary, replace with the corresponding spare part, as described below.



- Remove the damaged washer.
- Insert the new washer, attaching it on the steam nozzle and pushing it into place.
- Lubricate the gasket with silicone grease or Vaseline, or alternatively with small quantities of vegetable oils.

**Perform the same check on the connection seals of the extension tubes and the steam hose.**

If necessary, replace with the corresponding spare part, as described below.



- Remove the damaged washer.
- Insert the new washer, attaching it on the steam nozzle and pushing it into place.
- Lubricate the gasket with silicone grease or Vaseline, or alternatively with small quantities of vegetable oils.

## 12. STORAGE

12.1 Turn off the appliance and disconnect from the mains electricity.

12.2 Wait for the appliance to cool down completely before storing it.

## 13. TROUBLESHOOTING

PROBLEMA	CAUSA	SOLUZIONE
The appliance does not turn on.	No power.  Boiler switched off.	Check that the appliance has been disconnected from the mains, as indicated in Section 1.  Turn on the boiler as indicated in Chapter 1.
The appliance is pressurized but little steam comes out.	No water in the boiler.  Flexible hose not inserted correctly.  Steam adjustment dial set to the minimum.  Steam lock activated.	Fill the boiler as indicated in Chapter 1.  Correctly insert the flexible hose all the way down, as indicated in Chapter 1.  Adjust the position of the dial for the desired increase.  Disconnect the steam lock from the steam hose handle.
Steam is dispensed mixed with drops of water.	The steam hoses are cold.	Direct the steam jet onto a cloth to heat up the tubes.
Steam is released from the safety cap.	Damaged or missing seal.  Safety cap not screwed on completely.	Contact an authorised service centre.  Turn off the appliance, unplug it from the mains and wait for it to cool before screwing the cap back on.
Steam does not come out and the cap won't unscrew	Steam button broken.  Machine off.	Take the appliance to an Authorised Service Centre.  Turn the appliance on making sure that steam comes out.
The safety cap spins freely.	The boiler is pressurised.	Never force the cap open, whether the appliance is switched on or the boiler is switched off and the appliance is disconnected from the mains. Always wait for the boiler to cool, opening the cap without force
Loss of steam or drops of water between the connection of the accessories.	The seals are damaged.	Replace the seals, as indicated in Chapter 11.
Accessories are difficult to assemble.	The seals produce friction.  The blocking button is not in the correct position.	Lubricate the seals with silicone grease or Vaseline, or alternatively with a small amount of vegetable oil.  Turn the blocking button to the correct position as indicated in Chapter 2.

Should the problems persist, contact an Authorised Polti Service Centre (see [www.polti.com](http://www.polti.com) for the up-to-date list) or Customer Services.

## WARRANTY

This appliance is for domestic use only and is guaranteed for two years from the date of purchase against any defects present at the time the goods are handed over; the date of purchase must be proven via a proof of purchase document valid for tax purposes and issued by the seller.

For repairs, the appliance must be accompanied by proof of purchase.

This warranty does not affect the consumer rights deriving from European Directive 99/44/EC as regards some aspects of sale and warranty of consumer goods, rights which the consumer should uphold with respect to the seller.

This warranty is valid in the countries which adhere to European Directive 99/44/EC. For other countries, local regulations on warranties apply.

### WHAT THE WARRANTY COVERS

During the warranty, Polti guarantees free repair of a product with a manufacturing or factory defect and, therefore, the client is not liable to pay for any work or materials.

In case of irreparable defects, Polti may replace the product free of charge.

To avail of the warranty, the customer should visit one of the Polti Authorised Service Centres with proof of purchase from the seller valid for tax purposes and bearing the date of purchase of the product. Without proof of purchase and the relative date of purchase, the work will be charged for. Store the proof of purchase document safely for the whole duration of the warranty.

### WHAT THE WARRANTY DOES NOT COVER

- Any fault or damage not deriving from a manufacturing defect.
- Any fault due to improper use or use other than that indicated in the instruction booklet, an integral part of the product sales contract.
- Any defect resulting from *force majeure* (fires, short circuits) or caused by third parties (tampering).
- Damage caused by the use of non-original Polti parts, and repairs or modifications performed by staff or service centres not authorised by Polti.
- Damage caused by the customer.
- Parts (filter, brush, hose, etc.) damaged by use (consumable goods) or normal wear and tear.
- Any damage caused by limescale.
- Defects resulting from lack of maintenance/cleaning according to the manufacturer's instructions.
- Assembly of non-original Polti accessories or those that have been modified or which are not suitable for the appliance.

Inappropriate use and/or use not compliant with the instructions for use and any other warnings or indications contained in this manual invalidates the warranty.

Polti takes no responsibility for any direct or indirect damage to people, objects or animals caused by non-compliance with the instructions indicated in this instruction booklet, regarding warnings for use and product maintenance.

**To see the up-to-date list of the Polti Authorised Service Centres, visit the website [www.polti.com](http://www.polti.com).**

Vaporetto®





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## CALL CENTER

ITALIA SERVIZIO CLIENTI	848 800 806
FRANCE SERVICE CLIENTS	04 786 642 10
ESPAÑA SERVICIO AL CLIENTE	02 351 227
PORTUGAL SERVIÇO AO CLIENTE	707 780 274
UK CUSTOMER CARE	0845 177 6584
DEUTSCHLAND KUNDENDIENST	03222 109 472 9

OTHER COUNTRIES, PLEASE VISIT [WWW.POLTI.COM](http://WWW.POLTI.COM)



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